

Limited Lifetime Warranty

Progressive Screen Systems, LLC, the manufacturer, guarantees the material and workmanship of its products to be of excellent quality. All materials are carefully selected to withstand most weather elements and breakage under normal use. The warranty does not cover claims originated from faulty installations, grease in tracks, hail, fire, harmful chemicals and fumes, misuse, abuse, fading, chalking, oxidation, erosion of paint, acts of God, or causes beyond the control of the manufacturer. This warranty is for the benefit of the original purchaser and is not transferable. The lifetime material warranty applies to the aluminum components.

5-Year Warranty

Progressive Screen Systems, LLC, warrants the electrical motors for a period of 5-years, commencing from the date of satisfactory installation for the original purchaser, against failure under expected normal use. Warranty is void if the electrical motor is exposed to water, acts of God, or abnormal conditions.

1-Year Warranty

Progressive Screen Systems, LLC, warrants the electrical components such as microwave transmitters and receivers for a period of 1-year, commencing from the date of satisfactory installation for the original purchaser, against failure under expected normal use. Warranty is void if the electrical motor is exposed to water, acts of God, or abnormal conditions.

Limitations of Warranty

Progressive Screen Systems, LLC, is not responsible for indirect, punitive, special, incidental, or consequential damages or losses that anyone may suffer or incur in the connection with this product or its use. Any warranties implied by law, including those of merchantability and fitness for the use or particular purpose are limited to materials only in a duration of 1-year express warranty hereunder. This warranty does not cover incidental damage to the screen/mesh material. If limited warranty conditions as described above are enacted, the installation, removal and shipping costs of all necessary replaced and replacement materials are not covered. This warranty is limited to components, excluding mesh, that have defects. If the product component is defective within the terms of the warranty, a Progressive Screens dealer will, at its option, replace or repair the component at no cost. Labor is only included for a period of one year from the date of installation. Thereafter, a service trip charge of \$45.00 and additional cost of materials will apply.

For this warranty to be in effect, an authorized dealer must perform the original installation. Component defects should be reported to your Progressive Screens authorized dealer. For warranty to be honored, owners agree to follow normal operating/maintenance instructions as listed within.

How to Use/Maintain Your Retractable Screen

- 1. To operate the screen:** Use your transmitter to raise and lower your screen to desired position. Always remember to check and make sure nothing is in the path of the screen. During light wind situations, use caution when lowering the screen. It is recommended not to use the screens during moderate to high winds. .
- 2. Maintenance:** Your Progressive Screen occasionally should be cleaned using mild soapy water on the mesh and hood. Do not use a pressure washer as it may splash up into the housing and come in contact with the motor causing potential damage.

Product Limitations You Must Know

- 1.** Do not leave your screen unattended as you raise or lower it. For multi-unit scenarios, operate one screen at a time so you can monitor each unit individually. Always observe your screens during operation.
- 2.** Do not allow any objects or people to interfere with the screen as it moves up or down. The screen itself is gravity controlled by the weight bar. If it comes in contact with an object or person as it is lowered, the motor will still continue to turn, but the weight bar will not apply any more pressure. In return, the mesh may re-wrap itself around the roller the wrong way, causing the screen to possibly hang up or tear.
- 3.** Keep screen rolled up during high winds or unfavorable weather conditions.
- 4.** The weight bar is designed to completely seal to a level floor. If the floor is unlevel, there is a possibility for gaps or air space.
- 5.** During a power outage, your roll screen will not operate unless it's plugged into a generator or converter. If neither is available and your screen is down, gently lift the weight bar at each end, (not in the center) to exit. Use caution when lifting and lowering to avoid tearing the mesh or zipper. Once power is restored, if unit does not respond to the remote, you may have to reactivate it. To do this, press the up and down buttons simultaneously within 6" of the motor.
- 6.** Do not force the screen in either direction. If the screen gets hung up, forcing it to move may cause the zipper or mesh to tear.
- 7.** If the zipper comes out of the track, roll up the unit with caution. Once the screen is up, roll it down and guide zipper into track at the top of the tracks and often it will reset. If it does not, call for service.

I have read and understand the above documentation regarding the retractable screen.

Customer Signature _____

Date _____

Authorized Dealer _____

Date _____